## Total editable documentation package for Pancharkarma Clinic accreditation

Complete editable document tool kit (Hospital manual, departmental SOP, system procedures, health & safety procedures, forms, audit checklist, etc.) prepared as per NABH Accreditation standard for Panchkarma Clinic 1<sup>st</sup> Edition standard

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Chapter-1.0 Contents of NABH Panchkarma clinic document kit (1<sup>st</sup> Edition)

(More than 90 document files)

## A. This editable documentation kit has 7 main directories in MS Word/excel, as below:

Sr. No.	List of Directory	Document of Details		
1.	Hospital Manual	09 File in MS Word		
	Department SOP / Manual	37 Standard operating procedures in MS Word		
	Access, Assessment and Continuity of Care (AAC)	04 Standard operating procedures in MS Word		
	Care of Patients (COP)	07 Standard operating procedures in MS Word		
	Management of Medications (MOM)	06 Standard operating procedures in MS Word		
	Patient Rights and Education (PRE)	03 Standard operating procedures in MS Word		
2.	Hospital Infection Control (HIC)	01 Standard operating procedures in MS Word		
	Continuous Quality Improvement (CQI)	02 Standard operating procedures in MS Word		
	Responsibility of Management (ROM)	05 Standard operating procedures in MS Word		
	Facility Management and Safety (FMS)	06 Standard operating procedures in MS Word		
	Human Resource Management (HRM)	01 Standard operating procedures in MS Word		
	Information Management System (IMS)	02 Standard operating procedures in MS Word		
3.	System Procedures	08 System procedures in MS Word		
4.	Health and Safety Procedures 09 Health and safety procedures in MS			
5.	System Formats	74 formats in MS Word		
6.	NABH Panchkarma Clinic Audit checklist	More than 140 questions		
7.	NABH Panchkarma Clinic document compliance matrix	01 File in MS Excel		

Total 90 files in editable form; Quick Download by e-delivery

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## **B.** Documented information package:

Our documentation kit contains sample documents required for NABH hospital accreditation as per accreditation standard for Panchakarma Clinic (1<sup>st</sup> edition) as listed below. All documents are in MS-Word/Excel files and you can edit them. You can make changes as per your organization's need and within few days your entire documents with all necessary controls will be ready. In the NABH Panchkarma clininc, documented information (procedures, SOPs, etc.) are required a few places only. But for making the system better, we have provided many editable templates from which a user can select templates as per their own requirement and make some minor changes in them to make own system.

Under the main directories, further files are provided in MS Word/excel document as per the details given below.

#### 1. Hospital Manual:

It covers sample copy of hospital manual details for NABH is implemented. It covers Introduction, scope of service, hospital policy, vision and mission, applicable laws and regulations, Quality policy and organization structure and covers 1<sup>st</sup> tier of NABH panchkarma clininc documents.

#### **Details of hospital manual**

#### Sr. No.

- Cover page
- 2. Introduction
- 3. Scope of services
- 4. Hospital policies (Applicability of NABH Standards)
- 5. Vision and Mission
- 6. Applicable laws and regulation
- 7. Quality Policy
- 8. Organization structure
- Hospital Committee

#### 2. Department SOP / Manual (37 SOPs):

It covers sample copy of standard operating procedures and manual as per NABH panchkarma clinic standard. It covers all SOPs details list given below;

#### **List of SOPs / Manual**

# Access, Assessment and Continuity of Care (AAC)

- 1. Scope of services
- 2. Registration
- 3. Referral Policy
- 4. Assessment Policy

#### Care of Patients (COP)

- 5. Uniform care of patient
- 6. Care of Vulnerable Patient
- 8. Rehabilitation Policy
- 7. Pain Management

#### 20. Protection of patient rights

## **Hospital Infection Control (HIC)**

21. Infection control manual

#### **Continuous Quality Improvement (CQI)**

- 22. Indicator Monitoring system
- 23. Incident Analysis

### Responsibility of Management (ROM)

- 24. Responsibility of management
- 25. Policy For Notifiable Diseases & Communicable
- <sup>23.</sup> Diseases
- 26. Responsibilities of Various Staff

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- 9. Panchakarma Therapy Policy
- 10. Research Policy
- 11. Pathvahara Policv

### **Management of Medications (MOM)**

- 12. Pharmacy Services
- 13. Storage of medication
- 14. Prescription of medicine
- 15. Dispensing of Medication
- 16. Medication administration
- 17. Adverse drug events

#### Patient Rights and Education (PRE)

- 18. Patient Rights
- 19. Informed Consent

- 27. Staff recruitment and training
- 28. Staff health Policy

#### Facility Management and Safety (FMS)

- 29. Emergency preparedness manual
- 30. Safety Program
- 31. Equipment Maintenance
- 32. Code Blue
- 33. Code Pink
- 34. Code Red

#### **Human Resource Management(HRM)**

35. Human Resource Manual

#### Information Management System(IMS)

- 36. IMS manual
- 37. MRD Retention Policy

### 3. System Procedures (08 system procedures)

It covers sample copy of system procedures covering all the specific practice areas of 08 processes. Our procedures help the organization to make the best system and quick process improvements. All procedures are divided in 08 system procedures as listed below.

### **List of System procedures**

- 1. Management Review
- 2. Document and Data Control
- 3. Corrective and Preventive Action
- 4. Control of Quality Records
- 5. Internal Quality Audit
- 6. Control of Monitoring and Measuring Equipment
- 7. Training
- 8. Control of Non–Conforming Products / Services

#### 4. Health and Safety Procedures (09 Health and safety procedures)

It covers sample copy of health and safety procedures covering all the specific practice areas of 09 processes. Our procedures help the organization to make the best system and quick process improvements. All procedures are divided in 09 health and safety procedures as listed below.

## **List of Health and safety procedures**

- 1. Hazards Identification and Risk Assessment
- 2. Identification of Legal and Other Requirements
- 3. Objectives and targets
- OHSMP
- 5. Consultation and Communication
- 6. Operational Control
- 7. Emergency Preparedness and Response
- 8. Performance Monitoring and Measurement
- 9. Incident Investigation, Non–Conformity, Corrective Action and Preventive Action

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### 5. Blank sample formats for all the departments (74 sample formats)

This directory includes sample copy of blank forms that are required to maintain records as well as establish control and create system in the organization. The samples are given for the users as a guide to follow. The hospital is free to change the same to suit their own requirements. The blank formats can be used as templates. A total of 74 blank formats are provided as per the list given below.

	List of blank formats							
1.	Sanitation audit report	26.	Fire hydrant checklist	51.	Supplier Registration form			
2.	Pest control report	27.	Ambulance review checklist	52.	Approved Vendor list			
3.	Fumigation report	28.	Earthing pit test report	53.	Daily stock statement			
4.	Operation theatre readiness form	29.	Disposal of non confirming work	54.	Gate pass			
5.	Toilet Cleaning record	30.	Sterilization report	55.	Preservation assessment Report			
6.	Daily Equipment Cleaning record	31.	DG Set monitoring report	56.	Master list cum distribution list of documents			
7.	House Keeping Record	32.	Steam Boiler Monitoring report	57.	Change Note			
8.	Checklist for Employee personal record file	33.	Incineration plant report	58.	Calibration status of instruments			
9.	Employee Training sheet	34.	Preventive maintenance schedule	59.	Master list of records			
10.	Credentialing and privileging of medical professional	35.	Breakdown History card	60.	Indoor file paper Arrangement			
11.	Credentialing and privileging of Nursing and allied staff	36.	Request for microbiological testing	61.	Audit schedule/plan			
12.	Vaccination Records	37.	Room Check list	62.	Internal audit non conformity report			
13. 14.	Suggestion Card Patient Complaint Report	38. 39.	Anti termite treatment Rodent Treatment	63. 64.	Corrective Action report Preventive Action report			
15.	List of chain pulley blocks, lifts ,pressure vessels etc	40.	Cockroach Treatment	65.	Training calendar			
16.	Evaluation Of OHS Hazards and Risks	41.	Registration form	66.	Training need cum record sheet			
17.	OHS Review Of Prioritization Of Significant OHS Hazards Its Risks Feasibility Analysis	42.	Referral and transfer form	67.	Induction training report			
18.	OHSMP Progress Monitoring Report	43.	Patient assessment form	68.	Job description and specification			
19.	Near Miss Report	44.	Medical administration records	69.	Multi skill Index			
20.	Investigation Report	45.	Adverse Drug reaction form	70.	Admission Check list			
21. 22.	Safety Inspection Check List Work Permit Report	46. 47.	RO Plant Log sheet Autoclave register	71. 72.	Discharge Check list Infection Control Checklist			
23.	First aid box check list	48.	Medical audit checklist	73.	Location List of fire extinguisher			
24.	Fire fighting checklist	49.	Daily PM checklist	74.	Indent cum incoming inspection report			
25.	PPE Preventive Maintenance check points	50.	Purchase Order					

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## 7. NABH Panchkarma Clininc Audit Checklists (More than 140 Questions)

There covers audit questions to be used for hospital system auditing for objectively evaluate the adherence of system by functional heads to establish processes. It also includes audit questions as a quick reference for all related work areas of the hospital. Total more than 140 audit questions give better understanding to the process owners as well as to the auditors to establish good system and process discipline in hospital as well as for each department. It will be very good tool for the auditors to make audit questionnaire while auditing and make effectiveness in auditing in the hospital.

### 8. NABH Panchkarma Clinic compliance matrix

This compliance matrix contains NABH panchkarma clinic clause wise list of documented information for easy reference of users and to understand how this system is made.

## **Chapter-2.0 ABOUT COMPANY**

Global manager group is a progressive company promoted by a group of qualified engineers and management graduates having rich experience of over 25 years in ISO/NABH consultancy and management areas. The company serves the global customers through on-site and off-site modes of service delivery systems. We offer a full range of consulting services geared towards helping all types of organizations to achieve competitiveness, certifications and compliance to international standards and regulations. So far, we have more than 2700 clients in more than 36 countries. Our readymade training kit and editable documentation kit help the clients in making their documents with ease and complying with the related ISO/NABH standard faster.

- Our promoters and engineers have rich experience of providing management training and ISO/NABH series consultancy for more than 2700 companies globally. We have clients in more than 36 countries.
- 2. We are a highly qualified team of 80 members (M.B.A., Degree Engineers). Our Director has rich professional experience in this field (since 1991).
- 3. We have 100% success rate in ISO/NABH series certification for our clients from reputed certifying bodies. We possess a branded image and are a leading name in the global market.
- 4. We suggest continual improvement and cost reduction measures as well as provide highly informative training presentations and other products that give you payback within 2 months against our cost.
- 5. So far, we have trained more than 50000 employees in ISO/NABH series certification.
- 6. We have spent more than 60000 man-days (170 man-years) in the preparation of ISO/NABH documents and training slides.

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## **Global Manager Group is committed for:**

- 1. Personal involvement and commitment from the day one
- 2. Optimum charges
- 3. Professional approach
- 4. Hard work and updating the knowledge of team members
- 5. Strengthening clients by system establishment and providing best training materials in any areas of management to make their house in proper manner
- 6. Establishing strong internal control with the help of system and use of the latest management techniques.

# **Chapter-3.0 USER FUNCTION**

## 3.1 Hardware and Software Requirements

#### A. Hardware

- Our documentation kit can better perform with the help of P4 and higher computers with a minimum of 10 GB hard disk space.
- For better visual impact, you may keep the setting at high color.

#### **B. Software**

• Documents are written in MS-Office 2007 and Windows XP programs. You are, therefore, required to have MS-Office 2007 or higher versions with Windows XP.

#### 3.2 Features of Documentation kit

- The kit contains all necessary documents as listed, and complies with the requirements of system standards.
- The documents are written in easy to understand English language.
- This kit will save much time in typing and preparing your documents at your own.
- The kit is user-friendly to adopt and easy to learn.
- The contents of this kit are developed under the guidance of experienced experts.
- The kit provides a model of the management system that is simple and free from excessive paperwork.

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# **Chapter-4.0 BENEFITS OF USING OUR DOCUMENTATION KIT**

- 1. By using these documents, you can save a lot of your precious time while preparing your hospital to the NABH accreditation.
- 2. The kit takes care of all the sections and sub-sections of NABH guidelines and helps you to establish better system.
- 3. This documentation kit enables you to change the contents and print as many copies as you need. The users can modify the documents as per their industry requirements and create their own NABH documents for their organization.
- 4. It will save much cost in document preparation.
- 5. You will get a better control in your system due to our proven formats.
- You will also get a better control in your system as our proven documents and templates are developed under the guidance of experts and globally proven consultants. The team has a rich experience of more than 25 years in the ISO, NABH consultancy.
- 7. Our products are highly sold across the globe and are used by many multinational companies. They have got total satisfaction as well as experienced value for money.
- 8. In the preparation of documentation kit, our team has verified and evaluated the entire content at various levels. More than 1000 hours have been spent in the preparation of this documentation kit.
- 9. The entire kit is prepared by a globally proven team of leading ISO consultants.

# **Chapter-5.0 METHOD OF ONLINE DELIVERY**

On completion of the secured purchase, we provide a username and password to download the product from our FTP server. We provide instant online delivery of our products to the user by sending an e-mail of username and password.

# For purchase, Click Here ⇒ B



Visit our website for more details on the documentation kit: <a href="https://www.globalmanagergroup.com/Eshop">https://www.globalmanagergroup.com/Eshop</a>

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